

**Statutory Officers Report for Health and Wellbeing Board  
Corporate Director of Adult Social Care and Health (DASS)  
September 2024**

### **Corporate Director of Adult Social Care and Health**

Following Catherine Underwood (Corporate Director for People) departure from the Council in June 2024, the council made the decision to separate People's Services into two separate departments;

- Children and Education Services
- Adult Social Care and Health

Roz Howie was appointed as the interim Corporate Director for Adult Social Care and Health and the statutory DASS. Roz's substantive post is Director of Adult Social Care, Health and Commissioning.

Following an extensive recruitment process, a new permanent Corporate Director has been appointed to the substantive role.

Vicky Murphy is due to join Nottingham City Council in November.

Since May 2022, Vicky has been serving as the Service Director of Adult Social Care and Deputy DASS at the London Borough of Haringey managing all social care operations, commissioning and integrated health.

As a registered and qualified mental health social worker, Vicky brings over 28 years of experience to her role, including leading national initiatives through the Kings Fund and regional projects for the Association of Directors of Adult Social Services (ADASS). She currently holds a national role with ADASS as Co-Chair for both the National Social Care Partnership Board and the National Care and Justice Network.

Roz will continue in the interim role until Vicky arrives and will work closely with her on a handover.

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### **Contacting the Nottingham Health and Care Point (NHCP)**

#### **External Referrals:**

External referrers should now be directed to either the online Adult Social Care Hub ([Adult Social Care Hub](#)) where digital referrals can be made, or contact can be made via telephone on 0115 8763330. Referrals which are urgent, should always be made by telephone.

The hub is home to information on preventive and community care options that can support you (or those that you are acting on behalf of) to remain independent and prevent the need for long term care.

The NHCP email inbox ([adult.contactteam@nottinghamcity.gov.uk](mailto:adult.contactteam@nottinghamcity.gov.uk)) is no longer in use and the inbox is no longer monitored and emails will not be responded to.

### **Internal Referrals:**

Internal colleagues should contact NHCP over the telephone on 0115 8763330 or via case notification to NHCP LiquidLogic Tray.

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### **Wellbeing at Home**

The Wellbeing at Home Service, commissioned by Nottingham City Local Authority, is a 6 week, low level intervention service, supporting citizens to remain independent in their own home, to prevent a readmission into hospital, or through the avoidance of a deterioration in health and wellbeing that could lead to a hospital admission or move into care. The service supports citizens who experience barriers to regaining or accessing support to enable them to live independently. Please find attached referral guidance information to access the service. [Wellbeing at Home Service Referral Guidance](#)

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### **Community Together Service**

Community Together is a short-term service provided by Nottingham City Council to support people to get involved with their local communities and develop friendships and connections. Our Community Connectors continue to do a great job in supporting citizens who may be at risk of social isolation to access local community groups and activities. If you feel that a referral to the team is appropriate, here is how to do it:

- Open a contact form and fill in all of the relevant fields. Please ensure you include details of why the person may be facing social isolation, what is preventing them from accessing the community currently and any risks involved in supporting them. If this information is missing it may lead to the referral being rejected or delayed.
- At the bottom of the form in 'The contact' you will see the question 'Is further consideration of the person's needs and outcomes needed?' - click yes.
- From the additional tabs that appear, select 'improving or maintaining your independence'
- From within this tab, click yes to 'community connectors'
- Reassign the open contact to the community connectors tray
- In the comments box when re-assigning, please add a note that identifies the area in which the citizen lives

Following these steps will help to ensure the referral is allocated quickly to the right Community Connector.

[Community Together Service - Public Flyer](#)